IOSE MARIN HERNANDEZ

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EDUCATION

Associate of Science

Houston Community College

Major: Engineering & Technology

The Houston Coding Boot Camp University of Texas at Austin

Certificate Program

SKILLS & ABILITIES

Coding

- Currently enrolled in The Houston Coding Boot Camp for Full-Stack Web development subjects taught include Github, Javascript, JQuery, MongoDB, MySQL, ReactJS.
- Completed Internet Application Development course at the Universty of Houston which involved learning and implementing HTML5, CSS, PHP, Javascript, and MySQL.
- Completed Information Systems Application Development course at the University of Houston which involved developing functional programs in Java with GUI built in JavaFX.

Leadership

- Complete Organization Leadership & Supervision course which included studying and researching how organizations are structured.
- Awarded Cashier of The Month at The Home Depot.

Communication

- Presented weekly donation reports to On-Air Fundraising Analyst at Houston Public Media.
- Assigned to On-Air Fundraising duties at Houston Public Media.
- Communicate and work as a team at the Home Depot customer service desk in order to provide impeccable customer service for all Home Depot customers.

EXPERIENCE

Advancement Intern

Houston Public Media

- Responsible for assisting the Director of Advancement in managing weekly donor reports, maintaining database, and donor accounts.
- Responsible for assisting the On-Air Fundraising Analyst in key On-Air Fundraising Tasks including key key On-Air announcements and On-Air reports.

Customer Service Representative

The Home Depot

- Tasked to solve customers problems by processing returns, directing customer calls, managing online and in-store orders, and staying knowledgeable of store.
- Work as a team in providing excellent customer service for all customer concerns and issues no matter how big or small.